

COMMUNICATIONS PLAN
SCHAEFER RANCH GEOLOGIC HAZARD ABATEMENT DISTRICT (GHAD)

The Schaefer Ranch GHAD includes all residences within the Schaefer Ranch development, the School of Imagination, and surrounding open space.

While the site inspections outlined in the maintenance and monitoring schedule provide the GHAD Services Consultant with an assessment of the site conditions, input or queries from property owners may provide additional information on site conditions within the GHAD. These may be observations within individual parcels, which the GHAD will not routinely monitor or observe, or conditions in the common areas or the open space areas that may have occurred between monitoring events.

Emergency Response Protocol

As the Schaefer Ranch GHAD Services Consultant, we maintain a telephone number where someone is available 24 hours a day, 7 days a week, to respond to GHAD issues.

The contact information for the Schaefer Ranch GHAD Services Consultant is as follows:

Schaefer Ranch Geologic Hazard Abatement District
% ENGEO Incorporated
2010 Crow Canyon Place, Suite 250
San Ramon, CA 94583
Telephone Number: (925) 866-9000
Fax Number (888) 279-2698

Primary Contact: Eric Harrell
Direct Telephone Number: (925) 395-2547
Mobile Telephone Number: (925) 786-5579
E-mail Address: eharrell@engeo.com or GHAD@engeo.com

Secondary Contact: Haley Ralston
Direct Telephone Number: (925) 230-9544
Mobile Telephone Number: (909) 373-5457
E-mail Address: hralston@engeo.com or GHAD@engeo.com

After Business Hours Emergency Response phone number: (855) 767-2911

If calling during business hours, the caller will be connected to a GHAD representative. Business hours for ENGEO Incorporated and, therefore, the Schaefer Ranch GHAD Services Consultant are Monday through Friday (8:00 a.m. through 5:00 p.m.) excluding the following holidays:

New Year's Day	President's Day	Memorial Day
Independence Day	Labor Day	Thanksgiving Day
Day after Thanksgiving	Christmas Day	

If the caller telephones outside of business hours, the ENGEO telephone number recording gives information directing the caller that they may:

1. Leave a message that will be responded to during business hours.
2. Call a mobile telephone number that is monitored 24 hours a day and 7 days a week to get a response to their emergency or questions.

You can also contact the GHAD Services Consultant via the internet at www.engeo.com. Click on Contact Us at the bottom of page for the Emergency Response phone number.

Incident Response Protocol

The GHAD Services Consultant will respond to geologic hazards using the procedure described below.

1. GHAD Services Consultant personnel will perform a site reconnaissance of the impacted area.
2. As necessary, the GHAD Services Consultant will evaluate the impacted area and engage other professionals to appraise the situation.
3. The GHAD Services Consultant, as necessary, will provide mitigation activities for the incident area in accordance with the provisions of the Schaefer Ranch GHAD Plan of Control and the approved budget.
4. At a minimum, the incident will be recorded in the GHAD Services Consultant-maintained Monthly Incident Log. The Incident Log contains details of the incident and contact details. The Monthly Incident Logs are maintained by the GHAD Services Consultant and can be transmitted to the City of Dublin as requested.

Program Budget

Prior to June 1 of every year, the Schaefer Ranch GHAD distributes a Program Budget detailing the anticipated receivables and expenditures for the next fiscal year. After approval by the GHAD Board of Directors, the Program Budget is available on the City of Dublin's website. <http://dublin.ca.gov/1607/Geologic-Hazard-Abatement-Districts-GHAD>.

Community Education and Outreach Program

On occasion, the City of Dublin may receive requests for the GHAD Services Consultant via the City of Dublin website. These requests should be forwarded to the GHAD Services Consultant. Please direct the email to GHAD@engeo.com.

Homeowners' Association

Currently, the contacts for the homeowners' association within the Schaefer Ranch GHAD are:

Michelle Kolodziej
Common Interest Management Services
315 Diablo Road, Suite 221
Danville, CA 94526
(925) 743-3080 Ext 360
mkolodziej@commoninterest.com

Susan Williams
Common Interest Management Services
315 Diablo Road, Suite 221
Danville, CA 94526
(925) 743-3080 Ext 163
swilliams@commoninterest.com

The GHAD will provide newsletters and brochures to interested or affected parties, or distribute pertinent information the GHAD deems necessary and that has not been communicated through other means such as the Program Budget.

Landscape Contractor

For questions or concerns regarding vegetation in and around the HOA common areas, contact Jeroen, listed below.

Jeroen "Jay" Wright
Brightview Landscape
925-246-3978
jeroen.wright@brightview.com

Fire Code Compliance Officer

For any questions or concerns regarding fire codes and regulations, contact Angela Morbo, listed below.

Angela Morbo
Fire Code Compliance Officer
City of Dublin
100 Civic Plaza
Dublin, CA 94568
(925) 833-6607
(925) 829-9248 fax
angelamorbo@dublin.ca.gov

Grazing Lessee

In the event of loose cattle, damaged fencing, or any other concerns regarding the grazing areas, please contact Laurel Mendoza at (510) 921-2601 or the Schaefer Ranch GHAD.