

**COMMUNICATIONS PLAN**  
**FALLON VILLAGE GEOLOGIC HAZARD ABATEMENT DISTRICT (GHAD)**

The Fallon Village GHAD includes the Positano and Jordan Ranch developments and surrounding open space.

While the site inspections outlined in the maintenance and monitoring schedule provide the GHAD Services Consultant with an assessment of the site conditions, input or queries from property owners may provide additional information on site conditions within the GHAD. These may be observations within individual parcels, which the GHAD will not routinely monitor or observe, or conditions in the common areas or the open space areas that may have occurred between monitoring events.

**Emergency Response Protocol**

As the Fallon Village GHAD Services Consultant, we maintain a telephone number where someone is available 24 hours a day, 7 days a week, to respond to GHAD issues.

The contact information for the Fallon Village GHAD Services Consultant is as follows:

Fallon Village Geologic Hazard Abatement District  
c/o ENGEO Incorporated  
2010 Crow Canyon Place, Suite 250  
San Ramon, CA 94583  
Telephone Number: (925) 866-9000  
Fax Number (888) 279-2698

Primary Contact: Eric Harrell  
Direct Telephone Number: (925) 395-2547  
Mobile Telephone Number: (925) 786-5579  
E-mail Address: [eharrell@engeo.com](mailto:eharrell@engeo.com) or [GHAD@engeo.com](mailto:GHAD@engeo.com)

Alternate Contact: Haley Ralston  
Direct Telephone Number: (925) 230-9544  
Mobile Telephone Number: (909) 373-5457  
E-mail Address: [hralston@engeo.com](mailto:hralston@engeo.com) or [GHAD@engeo.com](mailto:GHAD@engeo.com)

**After Business Hours Emergency Response Phone Number: (855) 767-2911**

If calling during business hours, the caller will be connected to a GHAD representative. Business hours for ENGEO Incorporated and, therefore, the Fallon Village GHAD Services Consultant are Monday through Friday (8:00 a.m. through 5:00 p.m.) excluding the following holidays.

New Year's Day	President's Day	Memorial Day
Independence Day	Labor Day	Thanksgiving Day
Day after Thanksgiving	Christmas Day	

If the caller telephones outside of business hours, the ENGEO telephone number recording gives information directing the caller that they may:

1. Leave a message that will be responded to during business hours.
2. Call a mobile telephone number that is monitored 24 hours a day and 7 days a week to get a response to their emergency or questions.

You can also contact the GHAD Services Consultant via the internet at [www.engeo.com](http://www.engeo.com). Click on Contact Us at the bottom of page for the Emergency Response phone number.

### **Incident Response Protocol**

The GHAD Services Consultant will respond to geologic hazards using the procedure described below.

1. GHAD Services Consultant personnel will perform a site reconnaissance of the impacted area.
2. As necessary, the GHAD Services Consultant will evaluate the impacted area and engage other professionals to appraise the situation.
3. The GHAD Services Consultant will, as necessary, provide mitigation activities for the incident area in accordance with the provisions of the Fallon Village GHAD Plan of Control and the approved budget.
4. At a minimum, the incident will be recorded in the GHAD Services Consultant maintained Monthly Incident Log. The Incident Log contains details of the incident and contact details. The Monthly Incident Logs are maintained by the GHAD Services Consultant and can be transmitted to the City of Dublin as requested.

### **Program Budget**

Prior to June 1 of every year, the Fallon Village GHAD distributes a Program Budget detailing the anticipated receivables and expenditures for the next fiscal year. After approval by the GHAD Board of Directors, the Program Budget is available on the City of Dublin's website. <http://dublin.ca.gov/1607/Geologic-Hazard-Abatement-Districts-GHAD>

### **Community Education and Outreach Program**

On occasion, the City of Dublin may receive requests for the GHAD Services Consultant via the City of Dublin website. These requests should be forwarded to the GHAD Services Consultant. Please direct the email to [GHAD@engeo.com](mailto:GHAD@engeo.com).

### **Homeowners' Associations**

Currently, the following homeowners' associations are within the Fallon Village GHAD.

#### **Jordan Ranch**

Vim Mahbir  
Common Interest Management Services  
315 Diablo Road, Suite 221  
Danville, CA 94526  
(925) 743-3080 Ext 148  
[vmahbir@commoninterest.com](mailto:vmahbir@commoninterest.com)

#### **Positano**

Brian Ritter, CCAM  
Homeowner Association Services  
2266 Camino Ramon  
San Ramon, CA 94583  
(925) 830-4848 Ext 17  
[britter@hoaservices.net](mailto:britter@hoaservices.net)

#### Julie Strobol

Common Interest Management Services  
315 Diablo Road, Suite 221  
Danville, CA 94526  
(925) 743-3080 Ext 210  
[jstrobol@commoninterest.com](mailto:jstrobol@commoninterest.com)

The GHAD will provide newsletters, brochures or distribute pertinent information to interested or affected parties that the GHAD deems necessary and have not been communicated through other means such as the Program Budget.

### **Landscape Contractors**

For questions or concerns regarding vegetation in and around the HOA common areas, contact the following landscape contractors:

#### **Jordan Ranch**

Cesar Pardo  
Brightview Landscape  
(925) 957-8831  
[cesar.pardo@brightview.com](mailto:cesar.pardo@brightview.com)

#### **Positano**

Rene Estrada  
Gachina Landscape Management  
(866) 848-4634  
[restrada@gachina.com](mailto:restrada@gachina.com)

### **Fire Code Compliance Officer**

For any questions or concerns regarding fire codes and regulations, contact Angela Morbo, listed below.

Angela Morbo  
Fire Code Compliance Officer  
City of Dublin  
100 Civic Plaza  
Dublin, CA 94568  
(925) 833-6607  
(925) 829-9248 fax  
[angelamorbo@dublin.ca.gov](mailto:angelamorbo@dublin.ca.gov)