



Need Help with Energy Bills?

Applicants must:

- ◆ Live in Alameda County;
- ◆ Provide a complete **PG&E** or **Alameda Municipal Power** bill; and
- ◆ Fully complete an application.

Who we are and how we can help

Spectrum Community Services, Inc. is a nonprofit organization. With federal funding, we can help residents in Alameda County with their **PG&E** or **Alameda Municipal Power** bill. Residents can have the PG&E 20% CARE discount **AND** can apply for our HEAP assistance program at the same time. Please see our income guidelines chart below.

HEAP application process

Please visit our web site: www.SpectrumCS.org to print our application and for quick processing, MAIL it in with REQUIRED DOCUMENTS.



We do not accept Walk-ins.

For fastest processing, mail in application to our PO box.

To obtain an application for the HEAP, please visit our web site:

www.SpectrumCS.org

or please call:

510-881-0300

2018 HEAP Gross Income Guidelines*

Size of Household	Total Combined Monthly Income	Total Combined Annual Income
1	\$2,097.98	\$25,175.76
2	\$2,743.52	\$32,922.24
3	\$3,389.05	\$40,668.60
4	\$4,034.58	\$48,414.96
5	\$4,680.12	\$56,161.44
6	\$5,325.65	\$63,907.80

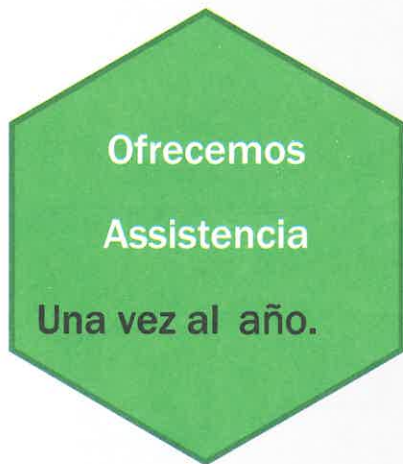
For households larger than six, please call Spectrum for more information. *Income before taxes are deducted.



Necesita ayuda con la factura de la luz?

Clientes deben:

- ◆ Vivir en el Condado de Alameda;
- ◆ Proveer la factura de PG&E o Alameda Municipal Power, y
- ◆ Aplicacion completa.



Quienes somos y como le podemos ayudar

Spectrum C.S, INC. es una organizacion sin fines de lucro, Recibimos fondos federales para ayudar a los residents del Condado de Alameda, con la factura de PG&E o Alameda Municipal Power.

Los residents pueden tener el 20% con el programa CARE y aplicar para el programa HEAP al mismo tiempo.

Por favor ver la Guia de Ingresos.

Visite nuestro portal: www.SpectrumCS.org

Imprima su aplicacion, envíe por correo con los DOCUMENTOS NECESARIOS.



Con cita solamente.

Envíe por correo a la casilla postal .

Para obtener una aplicacion de HEAP, Visite nuestro portal:
www.SpectrumCS.org

o llame:

510-881-0300

2018 HEAP Guia de Ingresos*

Numero de Personas	Ingreso Mensual	Total Anual Combinado de Ingresos
1	\$2,097.98	\$25,175.76
2	\$2,743.52	\$32,922.24
3	\$3,389.05	\$40,668.60
4	\$4,034.58	\$48,414.96
5	\$4,680.12	\$56,161.44
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